

Sensei

SENSEI'S PROVEN PROCESS



PHASE 3:
ADOPT + EMBRACE

Sensei's 100% User Adoption Approach

The value achieved from any system depends on how people use it. If your people don't know how to use the technology properly – or why they should use it – the new solution won't be fully adopted, severely impacting desired outcomes.

You gain many benefits from supporting your technology investment with the right user adoption and change approach. These include more effective compliance; reduction in (often costly) errors; increased satisfaction, with your people focused on delivery instead of admin; time savings; and consistent and complete information – giving you trustworthy insights to inform objective decision making for your projects and portfolios.

Sensei's Digital Adoption team works with you to create and deliver a comprehensive, learner-centric approach to training and change management, equipping your entire team with the knowledge and skills to confidently use the new technology and fulfill the aim of achieving 100% user adoption.

The Digital Adoption team uses a blended learning approach to create a high-impact, meaningful and effective learning experience for your team members, PMO and your Executives. Your people will be able to confidently use the system to manage their projects, whether they are professional project managers or new to the project management process.

"Our Sensei Digital Adoption consultant took the time to make sure everyone was engaged and had the opportunity to complete the various tasks throughout the training ... this was some of the best training I've been a part of. It was so comprehensive and a very safe space. The Sensei PPM tool is great, and I can't wait to get using it."

Kate Riley Sandler - Projects Manager
VAHI

SHARED LEARNING COMMITMENT

The Digital Adoption team works with you to understand your key objectives and identify your people's preferred learning styles and creates a structured training program that aligns with your existing learning framework to achieve your goals.

BLENDED LEARNING EXPERIENCE

The training program is customised to suit the preferred learning styles of your people and includes a flexible blend of instructor led training, self-managed and team-led learning, with all information available in your own Learning Management System.

ONGOING ADOPTION SUPPORT

The Digital Adoption team can also work with you to support ongoing knowledge transfer and management, confidence in system usage, go-live readiness checks, on-the-job reinforcement post go-live and effective transition to Sensei Client Care.

BUSINESS VALUE REALISATION

Post-implementation reviews, quarterly checkpoints and ongoing tracking of success metrics can be introduced to make sure you and your people are gaining the planned business value from your Sensei solution.

About the Sensei Digital Adoption Team

With deep experience in learning processes and frameworks, the latest customisable learning approaches, and extensive knowledge of Microsoft project tools and PPM solutions, the Sensei Digital Adoption team is focused on creating the best learning outcomes for your organisation and your people.

The Digital Adoption team employs the latest techniques in both digital and face-to-face training, honed by delivering customised programs to hundreds of clients across a diverse range of industries.

Digital Adoption specialists form part of your Sensei team throughout the stages of our Proven Process to create a user adoption program that achieves the best results for your organisation and your people.



INTERESTED?
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